## **Biography**

## Manu K. Vora, Ph.D., M.B.A., ASQ Fellow

Chairman and President, Business Excellence, Inc., USA Fulbright Specialist, U.S. Department of State, USA

Adjunct Faculty, School of Professional Studies, Northwestern University, USA

Visiting Faculty, IIT (BHU), Varanasi, GIAN Program - MHRD, Government of India, India

Visiting Faculty, Great Lakes Institute of Management, Chennai, India

Tel: +1-630-548-5531, Mobile: +1-630-660-3869 E-mail: manuvora@b-einc.com; Web: www.b-einc.com



## **Contributor to Global Management Thinking**

Dr. Manu Vora is Chairman and President of Business Excellence, Inc., a global quality management consulting firm. He has **over 43 years** of leadership experience guiding Fortune 500 companies with Baldrige Performance Excellence Award framework. He is a Past Vice President from the American Society for Quality (ASQ) Board of Directors. He served as a Chairperson for ASQ Chicago Section. He is an ASQ Fellow. Manu served as a Chief Judge at the Illinois Team Excellence Award Program from 1993-1999. He was a Senior Examiner for the Asia Pacific Global Performance Excellence Award Program from 2004 to 2017.

He holds an MBA with Marketing Management from Keller Graduate School of Management in Chicago, M.S. & Ph.D. in Chemical Engineering from Illinois Institute of Technology (IIT) in Chicago, and B. Tech. (Honors) in Chemical Engineering from the Indian Institute of Technology (BHU), Varanasi in India. For over 26 years, as an Adjunct Professor, he teaches Operations Management courses at various business schools globally. He is affiliated with over 80 educational institutions around the world. In 2016, he taught "Project Management for Organizational Excellence", a GIAN Course approved by the Ministry of Human Resource Development, Government of India at IIT (BHU). He was appointed as a Fulbright Specialist by the U. S. Department of State in 2016 and completed his first Fulbright Project at IIT (BHU) in March 2018. He is listed in "Who'sWho in the World", "Who'sWho in America", "Who'sWho in the Midwest", "Who'sWho in Science and Engineering", and "Who'sWho in Finance and Business".

Manu received "2017 Albert Nelson Marquis Lifetime Achievement Award", "2017 Community Leadership Award" from Indian American Business Council, "2016 Simon Collier Quality Award" from ASQ Los Angeles Section. He delivered "2016 Prof. N. N. Godbole Institute Memorial Lecture" on September 3, 2016 at IIT (BHU). He received "2015 Distinguished Alumnus Award" from BHU (his alma mater). He gave "2nd IIT (BHU) Institute Lecture" on January 15, 2014. He received "2014 Harrington/Ishikawa Medal" from Asia Pacific Quality Organization, He has been honored by ASQ with 5 Medals. He received "1994 Joe Lisy Award" and "1993 Founder's Award" from ASQ Chicago Section. He gave the 2003 Commencement Address at his alma mater at the Keller Graduate School of Management's Milwaukee Center. He is a sought after speaker on business excellence and quality management topics for global audiences with *over 900 presentations*. He has published *over 70 scholarly articles* in professional journals. As an ASQ Influential Voice, he wrote 50 blog posts. In 2005, he authored "Managing Human Capital" chapter in *Six Sigma for Transactions and Service* book published by McGraw-Hill. He has received 52 awards/honors for his outstanding professional service.

## **Contributor to Social Responsibility and Community Service**

For over 49 years, he has dedicated his life to community service. In 1989, he established the Blind Foundation for India (BFI) to serve over 15 million visually impaired people in India. The BFI team raised over \$4 million to support over one million people in India for their eyesight checkups. Since 1970, Dr. Vora has raised over \$10 million for a variety of charitable and professional causes. He has shared his Leadership Excellence Series (LES) focusing on life-long transferable knowledge of soft skills and quality management free-of-cost to over 675,000 people globally. The LES project won the 2016 D. L. Shah Silver Quality Award from the Quality Council of India (QCI). In 2013, he gave two TEDx Talks (TEDxIITBHU, Varanasi, India and TEDxIIT Chicago). He has delivered Counseling and Career Development talks to High School/University Students and Professionals (3,600 people).

He received "Times Now NRI of The Year Award 2018 for Philanthropy", "2017 Life-Time Achievement Award" from Association of IIT BHU Alumni, Delhi, "2016 Community Service Award" from Bhartiya Senior Citizens of Chicago, "2015 and 2000 Paul Harris Fellow Medal" from the Rotary International, "2013 Distinguished Alumnus Award" from IIT BHU Global Alumni Association, "2013 Top 40 Alumni for the 40th Anniversary of Keller Graduate School of Management", "2012 IIT Alumni Medal" from Illinois Institute of Technology, "2011 Ellis Island Medal of Honor" from National Ethnic Coalition of Organizations (NECO) in New York, and "2010 U.S. President's Volunteer Service Award" from the White House. He received the prestigious J. N. Tata Endowment Scholarship in India in 1968 for his graduate work in the United States. He has received 35 awards/honors for his life-long community service.