

Approved by AICTE, New Delhi and Affiliated to Anna University, Chennai (An ISO 9001:2015 Certified Institution)

NAAC DVV CLARIFICATIONS

Key Indicator - 5.1 STUDENT SUPPORT

Metric ID	Particulars
5.1.4	 The Institution has a transparent mechanism for timely redressal of student grievances including sexual harassment and ragging cases Implementation of guidelines of statutory / regulatory bodies Organization wide awareness and undertakings on policies with zero tolerance Mechanisms for submission of online/offline students' grievances Timely redressal of the grievances through appropriate committees

HEI Input:

A. All of the Above

DVV Clarification	HEI Response	
1. Links in website for submission of grievance should also be provided.	 Links in website for submission of grievance is provided. 	

LIST OF DOCUMENT UPLOADED

S.No	CONTENT	Link
1	Links in website for submission of grievance	VIEW