Approved by AICTE, New Delhi and Affiliated to Anna University, Chennai (An ISO 9001:2015 Certified Institution)

## CRITERION V STUDENT SUPPORT AND PROGRESSION

Metric	Parameter	Link to Relevant Document
5.1.5	The Institution has a transparent mechanism for timely redressal of student grievances including sexual harassment and ragging cases  1. Implementation of guidelines of statutory/regulatory bodies  2. Organization wide awareness and undertakings on policies with zero tolerance  3. Mechanisms for submission of online/offline students' grievances  4. Timely redressal of the grievances through appropriate committees	VIEW